



COLOURGUARD COATING AKNOWLEDGEMENT

Woodtone offers ColorGuard™, custom coating solutions for a variety of wood substrates including Western Red Cedar (WRC), Fir, Hemlock and other materials. Many of the substrates we coat will perform differently depending on surface finish – smooth vs. re-sawn, exterior environmental impact, substrate composition, coating, installation, application and long-term performance.

Many wood substrates also have natural extractives and are displayed in the form of tannins which can contribute to the properties in wood such as color variances, odor and streaking/staining/mold. These occurrences are outside of Woodtone's control and therefore are not warranted by Woodtone.

Wood substrates, when coated, will perform differently depending on the surface finish prior to coating and will require annual maintenance to maintain a desired finish. WRC as an example has inherent color differentiation between pieces and this will be enhanced when a coating is applied.

All coating manufacturers, companies and suppliers recommend the sanding of smooth wood substrates, prior to coating, for optimal performance. Woodtone is not responsible for the sanding procedure of these substrates. Responsibility of the recommended sanding procedure of the wood substrate is with the supplier of the material. Woodtone will coat as requested and is not responsible to approve/disapprove sanded or non-sanded materials.

Woodtone will coat materials as requested, however, Woodtone will not assume or support any substrate quality concerns or complaints. The coating of the material will be done in accordance with the scope of work which has been reviewed and approved on the QUOTE form.

Woodtone is not responsible with the warranties, installation, product support or defining annual maintenance programs to maintain a desired finish on these products.

Woodtone requires the material to be inspected upon delivery to the Distributor, prior to installation, and any questions or concerns should be brought to Woodtone's attention within 24 hours.

Proper installation techniques, material storage and proper job site handling guidelines are also recommended to be followed and any damage and/or coating failure as a result are not the responsibility of Woodtone.

Woodtone recommends proper maintenance procedures are followed to help ensure the long-lasting look and quality of prefinished wood product.

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WOODTONE™

always there, naturally